

General Terms and Conditions

SERVICE PROVIDER INFORMATION:

Name of service provider: **Égenföld Kft**

Registered office of service provider: 8391 Sármellék, Dózsa György u. 202.

Contact details of service provider, regularly used email address for communication with customers: **info@mironglobal.hu**

Company registration number: 20-09-079835

Tax number: 11592851-2-20

Bank account number: 12010628-01817259-00100004

Name of the registering authority: Budapest District Court Company Registry

Language of the contract: Hungarian

1. GENERAL INFORMATION, DEFINITIONS

1.1. **Égenföld Kft** (registered office: 8391 Sármellék Dózsa György u. 202., company registration number: 20-09-079835, hereinafter: "**nlskeszulekek.hu**") provides educational and training services and distributes NIs bioresonance devices on the website <https://nlskeszulekek.hu> (hereinafter: "website"), which includes the content available on the website at any given time (hereinafter: "Service").

1.2. Issues not regulated in these Terms and Conditions, as well as the interpretation of these Terms and Conditions, shall be governed by Hungarian law, with particular regard to Act V of 2013 on the Civil Code ("Ptk.") and Act CVIII of 2001 on certain issues related to information society services on certain issues related to information society services, and Government Decree 45/2014. (II. 26.) on the detailed rules of contracts between consumers and businesses. The mandatory provisions of the relevant legislation shall apply to the parties without any special stipulation.

1.3. These Terms and Conditions shall enter into force on August 1, 2023, and shall remain in force until revoked. The Service Provider shall be entitled to unilaterally amend the Terms and Conditions. The Service Provider shall publish the amendments on the website 11 (eleven) days before they take effect. By using the website, users agree that all regulations relating to the use of the website shall automatically apply to them.

1.4. Users who enter and/or register on the website operated by the Service Provider, or read or use its content in any way, acknowledge that the provisions of the Rules are binding on them. If a registered User does not accept the terms and conditions, they are not entitled to view the content of the website or purchase products from the online store.

1.5. The Service Provider reserves all rights to the website, any part thereof, and the content appearing on it, as well as to the distribution of the website. It is prohibited to download, copy, electronically store, process, or sell the content appearing on the website or any part thereof without the written consent of the Service Provider.

1.6. These General Terms and Conditions (hereinafter: "GTC") govern the Agreement concluded between mironlife.shop and you as a natural person (hereinafter: "User") regarding the provision of the Service. The GTC and the Privacy Policy together constitute the governing agreement between the User and mironlife.shop (hereinafter referred to as the "Agreement").

1.6.1. The Contract may only be concluded by natural persons who have reached the age of 18. These GTC and the Privacy Policy, which forms an integral part of these GTC, <https://www.nlskeszulekek.hu>, are binding and enforceable on the User. In addition, the Agreement is also subject to the specific terms and conditions published by mironlife.shop on its website from time to time (hereinafter: "Specific Terms and Conditions").

1.6.2. In order to purchase Products and use the Services, the User must confirm that they have read, understood, and accepted the terms and conditions of the Agreement. Mironlife.shop is entitled to refuse to conclude the Agreement or to terminate the Agreement with immediate effect if the User has previously breached the terms and conditions of the Agreement or any previously concluded Agreement.

1.6.3. Instead of refusing to conclude a contract with the User or terminating the existing Contract with immediate effect, mironlife.shop may require the User to fulfill their contractual obligations without delay or may suspend the sale of Products and the provision of Services.

1.7. Users can obtain more detailed information about personal or online courses from the education provider, but a general description of these can be found here.

1.8. The currently valid GTC, Privacy Policy, and Membership Rules are available on the website.

1. CONTENT OF PRODUCTS AND SERVICES

2.1. The website's Service consists of two main parts: the purchase of products based on registration and ordering, and participation in training courses organized by nlskeszulekek.hu, if the User has indicated their intention to do so by email at info@mironglobal.hu. Information about the products and details of the Service will be sent to the email address provided by the User, or, if necessary, can be discussed by phone using one of the contact details provided on the website.

2.2. The content of the Products and Services may be replaced, modified or updated at any time in the future. The current list of the content of the Products and Services is available on the Website. Changes, modifications, or updates to the content of the Services, as well as changes made to the appearance of the Website, do not constitute a modification of the Agreement or the Services, unless otherwise provided by applicable law.

2.3. mironlife.shop is entitled to determine different packages and different fees for the Products and Services, or to introduce them at any later date. With regard to the different packages, the User may pay for any package of their choice, in accordance with the currently available content.

2.4. The User expressly acknowledges that the training Service provided by mironlife.shop does not qualify as professional education or training, and mironlife.shop is not an accredited or state-recognized educational institution. Any certificate, attestation, or similar document issued by mironlife.shop does not constitute an official document certifying professional knowledge or qualifications. The User acknowledges that they accept and follow the advice and opinions on the Website at their own risk, and therefore nlskeszulekek.hu excludes its liability for any damage, whether financial or non-financial, resulting from following the content appearing there, in particular damage resulting from accidents or poor health, etc., taking into account the provisions of Section 6:152 of the Civil Code.

3.1. The User may purchase the selected product or participate in the selected training course published on the Website for a specified fee.

3.1. The User may purchase the selected product or the right to participate in the selected training course for a fee published and specified on the Website.

3.2. nlskeszulekek.hu may, from time to time, at its sole discretion, offer discounts of a specific type and amount to Users. Based on its own decision, nlskeszulekek.hu may make the possibility of taking advantage of discounts subject to certain conditions and time limits.

3.3. The specified prices of the Products and Training Services are in Hungarian forints and include VAT. For each payment, the invoice shall indicate the name of the selected product or service, the price of the product or Service, the method of payment, and

the payment deadline. nlskeszulekek.hu shall issue an invoice for the ordered Service in accordance with the applicable laws. It is the sole responsibility of the User to record all relevant data on the invoice to be issued, in accordance with the facts. In the event of failure to do so, or in the event of incomplete or incorrect recording, nlskeszulekek.hu shall not be obliged to issue a new invoice. nlskeszulekek.hu shall primarily provide the invoice for the Service to the User electronically, by sending an email message to the email address provided by the User.

3.4. The User acknowledges that in the case of online payment, the Stripe system is used, and acknowledges that in this case, online payment is made through the Stripe system. In the case of payment through Stripe, the User provides Stripe with the bank card details necessary for payment, which are not accessible to the Service Provider.

3.4.1. The general terms and conditions and privacy policy of the Stripe payment system are available at <https://stripe.com/en-hu/privacy>. The User declares that they have read and accepted the general terms and conditions and privacy policy of the Stripe payment system. Stripe payment system details:

Name: Stripe Payments UK, Ltd

Registered office: 7th Floor, The Bower Warehouse, 211 Old Street, London EC1V 9NR, United Kingdom

Contact details: info@stripe.com

1. USE OF SERVICES

4.1. REGISTRATION, USERNAME, AND PASSWORD

4.1.1. Users are not required to register in order to purchase products or use any Services.

4.1.2. In order to make a purchase, the User must accept these General Terms and Conditions (hereinafter referred to as GTC), the Data Management Statement, and consent to the processing of their data in accordance with the applicable laws.

4.1.3. The Service Provider declares that it will treat the user data provided during the purchase confidentially in accordance with these GTC and the Privacy Policy described on the website.

4.2. If the User suspects unauthorized use of their User Data, they are required to notify [mironlife.shop](mailto:info@nlskeszulekek.hu) without delay.

4.4 PRODUCT SELECTION

4.4.1. No prior registration is required to purchase products. Registration is created automatically during the purchase process, and the user will be notified of the details by email.

4.4.2. Clicking on the image or name of any product or service will display the product or service description, where its details can be viewed. The description includes the gross price, quantity, and brief description of the product or service, as well as a more detailed description and additional useful information on the data sheet.

4.5. ADDING THE PRODUCT TO THE SHOPPING CART

The selected product or service can be added to the shopping cart by clicking on the "Add to cart" button. After clicking, the current product or service will be added to the shopping cart, and the message "Added to cart" will appear. It is also possible to add multiple products or services to the shopping cart. After adding a product to the basket, the system redirects the user to the <https://nlskeszulekek.hu/kosár> page, where the user can complete the purchase. The "BASKET" icon is located at the end of the website menu bar, accessible from any page of the website, and allows you to jump directly to the contents of the basket. The basket then displays the selected products and services, their prices, quantities, and total amount. The User can modify the contents of the basket by increasing or decreasing the quantity of items in it, or, if they do not need all the products or services, they can delete them by clicking on the X button in the last column of each item. When deleting, the text "Removed. Cancel?" text will appear. At this point, the deletion can still be canceled by clicking on the "Cancel" button.

4.6. SUBMITTING THE ORDER

4.6.1. Before proceeding to payment, the contents of the shopping cart must always be updated by clicking on the "Update shopping cart" button to ensure that the correct amount is paid for the order. Once the update has been successfully completed, the message "Shopping cart updated" will appear. The "Cart total" table shows the subtotal for the products and, if applicable, the type of delivery and the delivery fee. If the User has a coupon entitling them to a discount, they can redeem their discount by entering the coupon code on the Cart or Checkout page and then clicking on the "Redeem coupon" button.

4.6.2. The User can proceed with payment by clicking on the "Checkout" button. The contents of the order can be viewed and checked at the checkout. Important information related to the order can be provided in the "Order notes" field. Only credit card payment (STRIPE) is available at checkout. After filling in the billing information fields and selecting the payment options, click on "Submit Order" and then enter your credit card details. A confirmation email and invoice notification will be sent to the User upon successful purchase.

4.6.3. The system automatically offers Users the technical steps required to conclude the contract. The User may interrupt the process at any time until the order is submitted. Before submitting the order, Users have the opportunity to check the data they have entered and correct any data entry errors.

4.6.4. The order sent by the User constitutes a legal declaration of intent to conclude a contract. The contract is concluded when the order is confirmed by the Service Provider. If this confirmation is not received within 48 hours of sending the order, the User is released from the binding nature of the offer.

1. EQUIPMENT REQUIREMENTS AND TECHNICAL REQUIREMENTS

5.1. In order for the User to use any of the devices listed on the nlskeszulekek.hu website, at least an i5-category laptop or desktop computer and an internet connection are required.

5.2. However, meeting the above system requirements does not guarantee that the User will be able to use the Service without restriction if circumstances beyond the control of nlskeszulekek.hu arise that prevent this. Software installed by third parties may affect the operation of the software provided with the product. nlskeszulekek.hu is not responsible for third-party software or updates thereto, or for any damage caused by such software.

5.3. A prerequisite for the Service is that the User has an adequate Internet connection. The User shall bear all costs related to the Internet connection, including data traffic charges, regardless of where the User uses the Service.

5.4. nlskeszulekek.hu excludes its liability to the extent permitted by law if the User is unable to use the device, or is able to use it only to a limited extent due to internet congestion or errors related to computers or other devices, networks, electronics, or communications that are beyond the control of nlskeszulekek.hu.

5.5. The User acknowledges that they can only use the device from one IP address at a time.

1. SERVICE FEES AND PAYMENT

6.1. The fees for the Products and Services shall be paid in accordance with the current price list published on the website and the terms and conditions set out in this Agreement. The User shall have access to the applicable price list prior to the conclusion of the Agreement and during the registration process. The User expressly confirms that they are aware that ordering the Service entails an obligation to pay a fee.

6.2. Payment on the Website can be made by credit card, bank transfer, or in cash in the case of personal collection.

6.2.1. In the case of a one-time credit card payment, the User can pay using the STRIPE payment processing service system.

6.2.2. After being redirected to the STRIPE payment processing service system interface, the User shall provide their credit card number, CVV/CCV code, and expiration date, as well as the name of the cardholder appearing on the credit card. For a more detailed description of the service, please visit <https://stripe.com/en-hu/privacy>.

6.3. When making a payment, the User may only provide details of bank cards that belong to the User.

6.4. The User expressly acknowledges that only Products or Services for which the fee specified on the website has been paid may be used.

1. RIGHTS AND OPTIONS OF WITHDRAWAL

7.1. Pursuant to Directive 2011/83/EU of the European Parliament and of the Council, as well as Government Decree 45/2014. (II.26.) on the detailed rules of contracts between the User and nlskeszulekek.hu, the User may withdraw from the contract without giving any reason within 14 days of receipt of the ordered product and may cancel the order. In the absence of this information, the User is entitled to exercise their right of withdrawal for up to 1 year. If the Service Provider provides the information after the expiry of 14 days from the date of receipt of the product or the conclusion of the contract, but within 12 months, the deadline for withdrawal is 14 days from the date of notification.

7.2. The User may exercise their right of withdrawal by making a clear statement to that effect or by using the model statement set out in Annex 2 to Government Decree 45/2014. (II.26.).

7.3. The User may not exercise their right of withdrawal in the case of a contract for the provision of training services related to the use of NLS devices after the service has been performed in full, if nlskeszulekek.hu has commenced performance with the User's express prior consent, and the User acknowledged that they would lose their right of withdrawal after the entire service had been performed. Furthermore, the User may not exercise their right of withdrawal if, at the time of receipt of the product, they made use of an information service relating to its use, because they lose their right of withdrawal after receipt of the product and performance of the entire related service.

7.4. If the Consumer wishes to exercise their right of withdrawal, they may do so in writing, by telephone, or even in person at any of the Service Provider's contact details. In the case of notification by post, the date of posting will be taken into account, and in the case of notification by telephone, the date of the telephone call will be taken into account. In the case of notification by post, the Service Provider will only accept registered mail.

7.5. Government Decree 45/2014. (II.26.) on the detailed rules of contracts between consumers and businesses is available [here](#).

7.6. Directive 2011/83/EU of the European Parliament and of the Council is available [here](#).

7.7. Consumers may also contact the Service Provider with other complaints using the contact details provided in these Terms and Conditions.

7.8. The right of withdrawal applies only to Users who qualify as consumers under the Civil Code.

7.9. The right of withdrawal does not apply to businesses, i.e. persons acting in the course of their profession, independent occupation or business activity.

7.10. Procedure for exercising the right of withdrawal:

- If the Consumer wishes to exercise the right of withdrawal, they must notify the Service Provider of their intention to withdraw using the contact details provided.
- The Consumer shall exercise their right of withdrawal within the deadline if they send their statement of withdrawal before the expiry of the 14th day from the date of receipt of the product. In the case of withdrawal in writing, it is sufficient to send the statement of withdrawal within 14 days. In the case of notification by post, the date of posting shall be taken into account; in the case of notification by e-mail or fax, the time of sending the e-mail or fax shall be taken into account.

7.12. The user acknowledges that if they exercise their right to withdraw from the contract, with the exception of the 14-day withdrawal period described in section 7.1, any fees paid in advance, or part thereof, are non-refundable.

1. TERMINATION OF THE SERVICE

8.1. Termination of any service may also be initiated by email at info@mironglobal.hu.

8.2. In the event of termination, fees already paid shall not be refundable.

1. MODIFICATIONS AND CHANGES

9.1. The User hereby expressly accepts and acknowledges that nlskeszulekek.hu is entitled to modify the fees within reasonable limits (except for Services already ordered).

9.2. The User hereby expressly accepts and acknowledges that nlskeszulekek.hu is entitled to modify the provisions of these GTC. The User shall be notified of the above modification by email sent to the email address provided by the User no later than thirty (30) days before the planned modification takes effect. In connection with the modification, the User shall be entitled to terminate the Contract no later than on the date the modification takes effect. Mironlife.shop is obliged to inform the User of their right of termination in the above notification. If the User does not terminate the Agreement before the amendment takes effect, it shall be deemed that the User has accepted the amendment.

9.3. The User hereby expressly accepts and acknowledges that nlskeszulekek.hu is entitled to make reasonable changes to the content of the Service. The User shall be notified of any changes made to Services already ordered by email sent to the email address provided by the User no later than thirty (30) days before the planned change takes effect. In connection with such a significant modification, the User shall be entitled to terminate the Agreement on the date the modification takes effect. Nlskeszulekek.hu shall be obliged to inform the User of their right of termination in the above notification. If the User does not terminate the Agreement before the amendment takes effect, it shall be deemed that the User has accepted the amendment.

9.4. Information regarding the amendments described above shall be communicated to the User in accordance with Section 11 below.

1. INFORMING CUSTOMERS

10.1. Nlskeszulekek.hu may notify the User by email or by posting on the website in accordance with the applicable laws.

10.2 The User is obliged to update their personal data and contact details if they change during the use of the Service. nlskeszulekek.hu shall be deemed to have fulfilled its obligation to provide information if it has sent the notifications to the User's last known email address, regardless of whether the User no longer uses that address or it is unavailable for any other reason.

1. TERMINATION AND DURATION OF THE AGREEMENT

11.1. If the User wishes to terminate the Agreement, they must notify nlskeszulekek.hu by email, post or, if nlskeszulekek.hu provides such an alternative, via the website (<http://nlskeszulekek.hu/kapcsolat>). If nlskeszulekek.hu wishes to terminate the Agreement, nlskeszulekek.hu shall notify the User by email or post.

11.2. In the event of a change in fees or the GTC, the right of termination may be exercised in accordance with the provisions of Section 9.

11.3. nlskeszulekek.hu shall be entitled to terminate the Agreement with immediate effect and at the same time make the Service immediately unavailable to the User in any of the following cases:

11.3.1. there are reasonable grounds to believe that the User is insolvent

11.3.2. there are reasonable grounds to believe that the User has engaged in, attempted to engage in, or participated in any of the prohibited uses specified in the sub-clauses detailed in Section 7.1 of these GTC; or

11.3.3. the User abuses their rights; or

11.3.4. the Service is used without permission or there is reasonable cause to believe that such unauthorized use is taking place;

11.3.5. there is reasonable cause to believe that the User has made the Service available to other unauthorized persons; or

11.3.6. the User has otherwise seriously or repeatedly violated this Agreement,

1. COPYRIGHT

12.1. It is prohibited to reproduce, copy, distribute (including by e-mail, fax or other electronic means), publish, modify or transmit any content of the website, unless the User has obtained prior written permission from a person authorized to represent nlskeszulekek.hu. This prohibition applies in particular to all text, images, graphics, logos, emblems, photos, audio and video material or still images thereof, as well as any part thereof, found on the website.

12.2. The User may only use the Service for their personal use and in accordance with the GTC, in good faith and in accordance with the principle of fair dealing. In particular, the User may not do the following and may not encourage, assist or request any other person to do the following:

12.2.1. use the Services for commercial or public purposes;

12.2.2. use the Service unlawfully or for purposes other than those intended;

12.2.3. share the Service with any unauthorized third party;

12.2.4. recording (screen capture, etc.), copying/reproducing, lending, selling, transmitting, or otherwise distributing, editing, or otherwise transmitting or adapting the content of the Service in any way;

12.2.5. circumventing, modifying, removing, altering, or otherwise manipulating any security, encryption, or other technology or software that is part of the Service;

12.2.6. any other use of the Service in violation of copyright laws, other laws, or these GTC.

12.3. Violators of the terms of use set forth in this statement shall be liable under civil and criminal law.

1. SECURITY

13.1. The User may not act in any way that hinders or impedes the operation of the Service or the website, in particular by overloading, damaging or impairing it. Furthermore, the User may not interfere with the use of the Service by other users.

13.2. The User may not attempt to access networks, computer systems, content or information related to the website or the Service without permission. Any violation of the above provision shall constitute a material breach of the Agreement, which may, among other things, result in the immediate termination of the Agreement.

1. LIMITATION OF LIABILITY, MALFUNCTIONS, AND OUTAGES

14.1. Any malfunctions, outages, or other errors in the Service must be reported to nlskeszulekek.hu as soon as possible. Nlskeszulekek.hu excludes its liability to the fullest extent permitted by law for any errors in the Service that are beyond the control of nlskeszulekek.hu. Force majeure is a cause beyond the control of nlskeszulekek.hu.

14.2. In the event of malfunctions, outages, and other errors causing the Service to be unusable, for which nlskeszulekek.hu is responsible in accordance with Section 14.1, Users who so request are entitled to reasonable compensation in accordance with applicable law. No compensation shall be paid to Users for the duration of Service outages that are necessary for the maintenance of the Service. nlskeszulekek.hu shall inform Users if planned maintenance is to take place.

1. INTERNET LINKS ON THE WEBSITE

The website may contain internet links to websites operated by third parties. Nlskeszulekek.hu has no control over such links or the content of the websites concerned and accepts no responsibility for them. The User acknowledges that some of the Services of nlskeszulekek.hu are only available through websites operated by third parties. The User is responsible for visiting such websites at their own risk. When using websites operated by third parties, the general terms and conditions and privacy policy provisions applicable to the given website shall apply.

1. EXCLUSION OF WAIVER

If nlskeszulekek.hu does not demand the fulfillment of any right provided for in the Agreement or does not take action against the User for breach of the Agreement, this shall not be considered an approval of the given infringement or any future similar infringements and shall in no way affect the rights of nlskeszulekek.hu provided for in the Agreement.

1. COMPLAINTS AND DISPUTES

17.1. If the User is dissatisfied with the Service for any reason, they may contact nlskeszulekek.hu using the contact details provided in Section 18 or, if available on the website, other contact details.

17.2. The User and nlskeszulekek.hu shall attempt to settle all disputes arising from the Agreement primarily by amicable means. If the parties are unable to reach an agreement, the ordinary courts of Hungary shall have exclusive jurisdiction to settle the dispute.

17.3. The Agreement shall be governed by Hungarian law.

17.4. Unless otherwise provided for in a directly applicable legal act of the European Union, nlskeszulekek.hu shall respond in writing to any written complaint within thirty days of its receipt and take action to communicate its response. A shorter deadline may be set by law, and a longer deadline may be set by statute. Nlskeszulekek.hu shall justify its decision to reject the complaint. If the complaint is rejected, nlskeszulekek.hu shall inform the User which authority or conciliation body may initiate proceedings in relation to the complaint, depending on its nature.

17.5. If any consumer dispute between nlskeszulekek.hu and the User cannot be resolved through negotiations, the following legal remedies are available to the consumer:

17.5.1. Complaint to consumer protection authorities:

If the User notices a violation of their consumer rights, they are entitled to file a complaint with the consumer protection authority competent for their place of residence. After reviewing the complaint, the authority will decide whether to initiate consumer protection proceedings. First-instance consumer protection tasks are performed by the district offices competent for the consumer's place of residence, a list of which can be found here:

17.5.2. Court proceedings:

The User is entitled to enforce their claim arising from a consumer dispute in court in civil proceedings in accordance with the provisions of Act V of 2013 on the Civil Code and Act CXXX of 2016 on Civil Procedure.

17.5.3. Referral to the Conciliation Board:

The User is also entitled to refer the matter to the Conciliation Board competent for the User's place of residence or place of stay. The condition for initiating proceedings before the Conciliation Board is that the consumer must first attempt to settle the dispute directly with the business concerned. Based on the User's request, the conciliation body specified in the User's request shall be competent for the proceedings instead of the competent body. More information about Conciliation Bodies is available here:

<https://www.bekeltetes.hu/>.

17.5.4. Online dispute resolution:

If the User wishes to make a complaint about a product or service purchased on the Internet and does not necessarily want to go to court, they can use the online dispute resolution tool. On the portal, the User and the trader against whom the complaint has been made can jointly select the dispute resolution body to which they wish to entrust the handling of the complaint. The online dispute resolution platform is available [here](#).

17.5.5. NMHH complaint:

Users may submit complaints regarding the content of the Service to the National Media and Infocommunications Authority at the following address: 1525. Pf. 75.

1. **CONTACT**

NIskeszulekek.hu can be reached at the following address:

Égenföld Kft.

Registered office: 8391 Sármellék Dózsa György u. 202.

Email address: info@mironglobal.hu

Budapest, September 13, 2024